Rother District Council

Report to:	Overview and Scrutiny Committee
Date:	26 April 2021
Title:	Key Performance Targets 2021/22
Report of:	Head of Acquisitions, Transformation and Regeneration
Ward(s):	N/A
Purpose of Report:	To consider the proposals for measuring the Council's Corporate Performance for 2021/22.
Officer Recommendation(s):	It be **RESOLVED**: That the Overview and Scrutiny Committee review the Key Performance Targets for 2021/22 and recommend any actions / amendments to Cabinet, as necessary.

This report, considered by Cabinet on 1 March 2021, has been referred to this Committee for Members' consideration. The report has been reproduced as submitted to Cabinet.

Introduction

1.   Managing performance to deliver the best outcomes within the resources available is a core function for Rother District Council. Members are requested to select a small set or corporate Key Performance Indicators (KPIs) and agree their target levels of performance for the next financial year. The purpose of the reported KPI set is to manage the performance of the authority at a focused and prioritised level.

Proposed KPIs

2.   The proposed KPIs are themed on the four priority areas of the emerging corporate plan. The themes are:

    a. Housing and Communities (five indicators)
    b. Economic Development and Poverty (three indictors)
    c. Waste Collection (one indicator)
    d. Additional Income (two indicators)

In reality, a number of other indicators will be used to inform the qualitative narrative. This will give the Overview and Scrutiny Committee (OSC) Members the ability to scrutinise more effectively and pass on any recommendations they had as a result to Cabinet. Full details of the proposed KPIs can be found at Appendix A.

3.   Aside from the above eleven to be reported quarterly, other indicators informing Heads of Service of performance would be reported by exception to the OSC where they were exceeding or significantly missing their target.

Corporate Plan

4.   Whilst the KPI set are important indicators of organisational performance against the objectives and ambitions laid out in the emerging Corporate Plan, they are not the only mechanism by which this delivery is being monitored. It is intended that the activities described in the Corporate Plan set allocated to and monitored through the Corporate Programme, for which a programme board will be established, and the organisations various service plans, which are to be agreed with portfolio holders. A twice annual report will also be presented to the Overview and Scrutiny Committee for an update on all activity and completion of targets.

Environment Strategy

5.   The Rother Environment Strategy 2020-2030 was adopted in September 2020. This set out the activities and actions that are being taken in response to the Council's Climate Emergency Declaration of 2019. It is intended that the net carbon footprint for both the District and the Council be key performance indicators in future years. It is necessary to undertake a baselining exercise and establish a measurement model for these going forward. It is anticipated that this work will be complete by March 2022, ready for inclusion in the KPI set from the 2022/23 financial year.

Conclusion

6.   This report set out the four themes and 11 performance indicators for 2021/22. By using the recommended indicators, associated targets and qualitative information, OSC Members will be able to monitor the performance of the Council and delivery of key plans.

Other Implications	Applies?	Other Implications	Applies?
Human Rights	No	Equalities and Diversity	No
Crime and Disorder	No	Consultation	No
Environmental	Yes	Access to Information	No
Sustainability	No	Exempt from publication	No
Risk Management	Yes		

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Appendices:	A – Proposed Performance Indicators 2021/22
Relevant Previous Minutes:	N/A
Background Papers:	N/A
Reference Documents:	N/A